



OfflineSales

Revolutionizes Productivity

Process Customer Information Anywhere Anytime

Improves Sales Performance and Revenues



Your Customer Relationship - Our Solution

easySupport - easySales - easyContracts
easyInventory - easySelf-Service - easyPartner-Portal



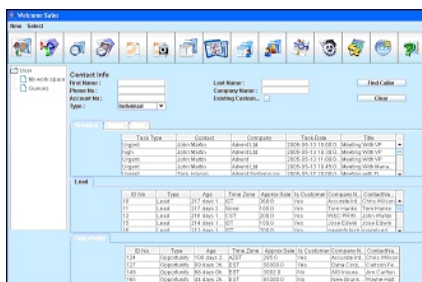
OfflineSales



CRM24X7's *Offline* client makes the sales data available via an offline interface similar to the CRM24X7 easy sales module. *Offline* users synchronize independently using dial up or networking connectivity and the *offline* changes are updated to the online database and the new server updates are downloaded to the *offline* database

Offline Sales : Workspace

- ⇒ Sales workspace is auto created to manage workspace.
- ⇒ find caller enables to create a new Lead for all the existing contacts for Business /individual.it is also possible To obtain the sales enquiry and sales Order of the caller.
- ⇒ Displays Events
- ⇒ Displays Leads for edit, opportunities for view



Account

- ⇒ Create Account. (Account has multiple Companies under it)

Event

- ⇒ Create event from the calendar
- ⇒ Mark event as business or Personal
- ⇒ Events tab displays [Previous, Today and Next (Future events)]

Promotion

- ⇒ The existing promotions can be viewed

Company

- ⇒ Create company and add contacts to it
- ⇒ A new lead can be created from the edi company page for the contact added

Contact

- ⇒ Contacts can be added to the company. They are marked as individual /business depending on the caller type
- ⇒ A new Lead can be created for the specific contact

Lead

- ⇒ Find lead by First Name, Last name, Phone number, Company and Account name from the find caller
- ⇒ Select Individual or Business
- ⇒ Select caller as existing or new
- ⇒ Select Rating
- ⇒ Select lead Territory
- ⇒ Select call type
- ⇒ Add interaction log (Phone log or Notes Log)
- ⇒ Display interaction on interaction History tab
- ⇒ Add Non promotional product that the caller is interested in
- ⇒ Add Promotional Product that caller is interested in.

Opportunity

- ⇒ The Opportunity can be viewed by using the opportunity by id
- ⇒ The user can view his own opportunity from his workspace as well as using the Get sales enquiry .The other users opportunities can be viewed also from the Get sales enquiry



Sales Head Quarters

USA

CRM24X7

4475 S. Clinton Avenue
South Plainfield, NJ 07080
Ph : +1-908-222-1385
Fax: +1-908-412-6295
Email: info@crm24x7.com
www.crm24x7.com

MIDDLE EAST

E CONCEPT

P.O.Box: 62542
Dubai, UAE
Ph : +971-4-3514562
Fax: +971-4-3514563
Email: dubai@crm24x7.com

INDIA

COCHIN

CRM SOFTWARES PVT. LTD.
39/5673, Amigo House,
2nd Floor,Thoundayil Road,
Ernakulam - 682036
Ph : +91-484-2393877
Mob:093884-64489
Email: info@crm24x7.com

CHENNAI

14/A, Annanagar, Near Thiruveka Park,
Chennai-600031, Mob:98403-39025

COIMBATORE

PSG STEP, Peelamedu,
Coimbatore-641004,
Mob:98434-95757