

easy Inventory & Order Process

Comprehensive Inventory Management Solution

Comprehensive Sales Order Processing System

Comprehensive Service Order Processing System

Streamline Inventory

Optimize Stock levels & Inventory Cost

Manage Sales Orders, Service Orders & Replenishment Orders

Honour Delivery Commitments



Most Comprehensive CRM Solution

- | *easy* Sales & Marketing | *easy* Support | *easy* Contracts | *easy* Inventory & Order Process |
- | *easy* Self-Services | *easy* Reseller Portal | *easy* Service Partner-Portal |
- | Mobile Sales | Field Service | Offline Sales |

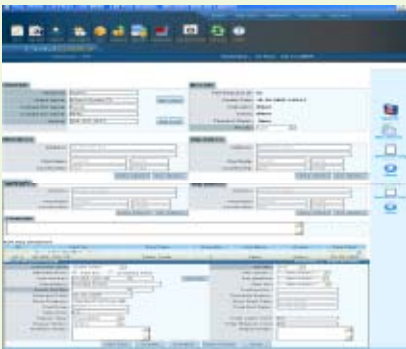


easy Inventory and Order Process

easy Inventory and order process provides an integrated system for tracking and managing Inventory & Sales / Service Orders. With *easy* Inventory, you can track and administer the flow of products/ parts through your internal and remote inventory locations, repair stations, in-transit locations, and customer sites. With order process, the sales orders from the sales module and the repair orders from the support module can both be seamlessly processed through the integrated system and the Inventory is updated.

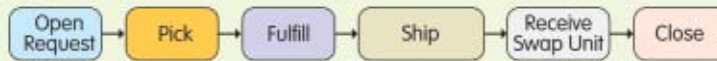
A Comprehensive Solution

easy Inventory & Order process helps you manage products / parts movement throughout your system. The common link between all *easy* Inventory business transactions is a demand for a product / part, which necessitates moving one or more products / parts from one location or state to other. *easy*Inventory represents a product / part demand by using a task called a part request. Each business transaction begins with this part request. A part request is any requirement for one or more products / parts to be transacted from one location and/or to another.



Some Typical Part Request Scenarios :

- Ship a Product/part for sale
- Ship a repair part to a customer
- Ship a part to replace a part used during a service call
- RMA (Return authorization for part repair)
- RMA (Return authorization for part credit)
- Order a Product/part from a vendor



easy Inventory & Order process includes four built-in part request types to meet demands:

- Direct sale
- Return for credit
- Exchange
- Replenishment

easy Inventory & Order Process allows you to create your own part request types or modify the built-in types to create workflows specific to your organization.

easy Inventory & Order Process allows you to store Products at multiple stores / warehouses. Each store / warehouse can be subdivided into bin to track the product to the exact location within the store/warehouse.

easy Inventory enables tracking the product movements from one store to another or within each store / warehouse (from one bin to another)

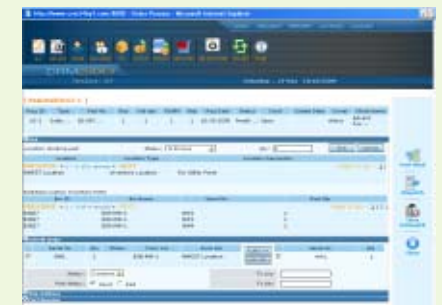


easy Inventory & Order Process increases the efficiency of the Sales Executive & Field Service Representatives as they would know the status of the part request at any given point of time.

Reorder Levels

With *easy* Inventory & Order Process, you can authorize different stocking levels for each product and determine the need for a replenishment order.

When the quantity on stock at any location / warehouse, goes below the set reorder level, it will auto create a Product Request for Replenishment.



Order Process An Integrated Solution

The Order process increases the efficiency of the Sales, Support and Inventory personnel as all orders (Sales Orders, Repair Orders & Replenishment) are processed seamlessly through the integrated system. No Order is left unattended.

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